

Managing Workers' Comp the Right Way

Smart Claims, Strong Outcomes



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A Real-World Claim in Practice

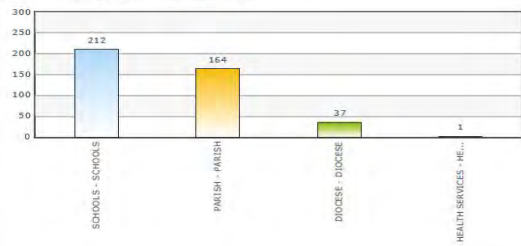
- While performing routine maintenance at a parish campus, a 60-year-old facilities employee twisted while stepping down from a ladder; although there was no fall, progressive pain resulted in an emergency room visit over the weekend.

Early Decisions, Long-Term Impact

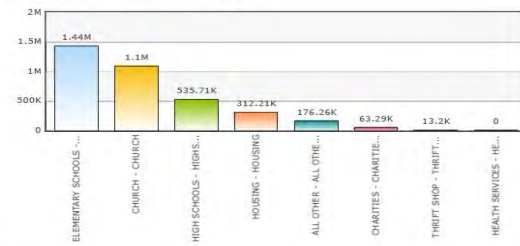
- The initial moments following an injury are decisive, how we support the employee in that moment often determines the path the claim will take

Understanding Claim Patterns

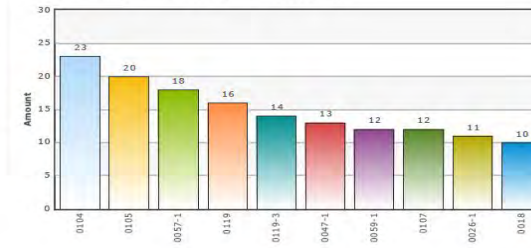
Claim Count by Location - Frequency



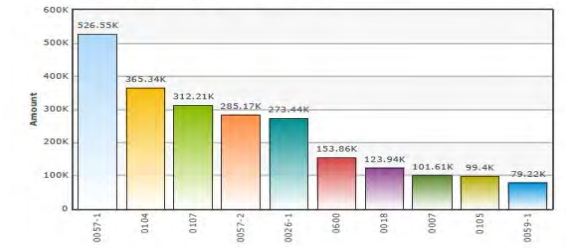
Claim Count by Location - Severity



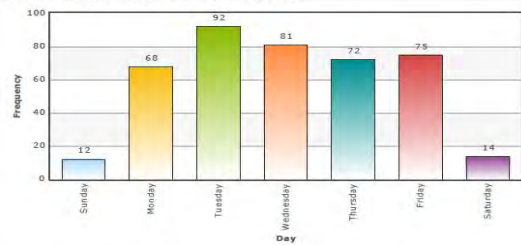
Underperforming Locations (5 Years) - Frequency



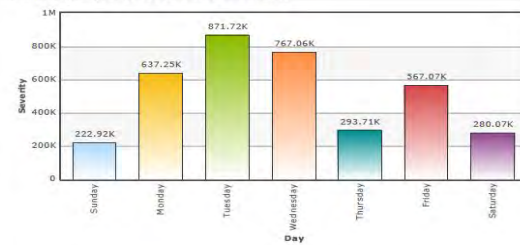
Underperforming Locations (5 Years) - Severity



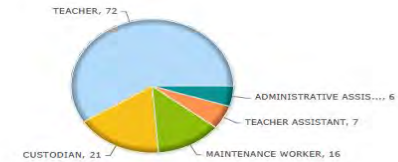
Claims by Day of Week (5 Years) - Frequency



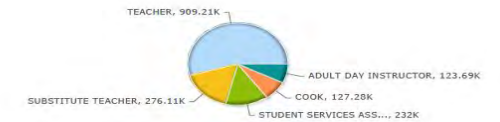
Claims by Day of Week (5 Years) - Severity



Occupations (5 Years) - Frequency

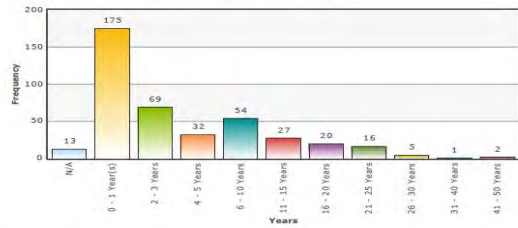


Occupations (5 Years) - Severity

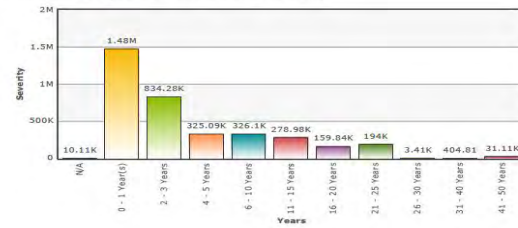


Deeper Drivers of Claim Experience

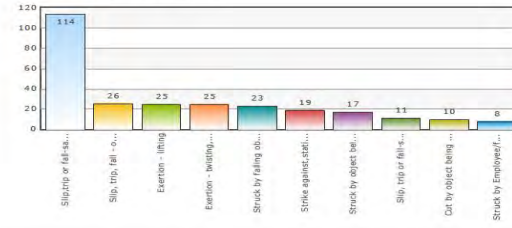
WC Claims Length of Service (5 Years) - Frequency



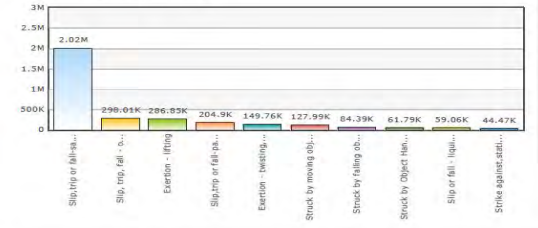
WC Claims Length of Service (5 Years) - Severity



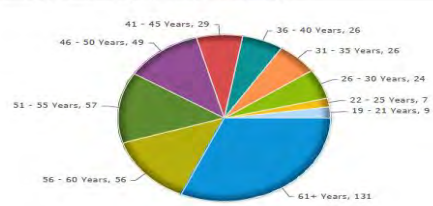
Top Causes (5 Years) - Frequency



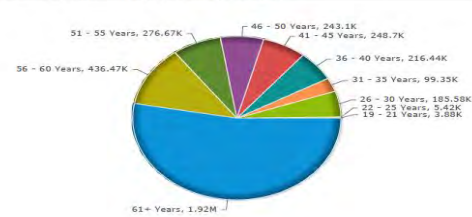
Top Causes (5 Years) - Severity



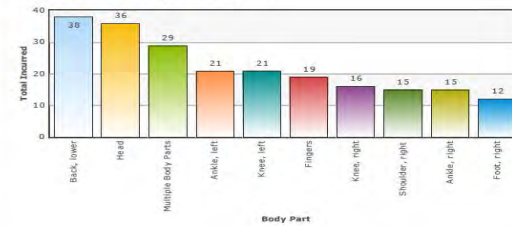
WC Claims by Claimant Age (5 Years) - Frequency



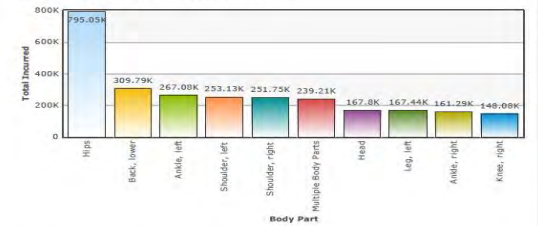
WC Claims by Claimant Age (5 Years) - Severity



Top WC Body Parts (5 Years) - Frequency



Top WC Body Parts (5 Years) - Severity



DISCUSSION



Thank you.

Contact Information

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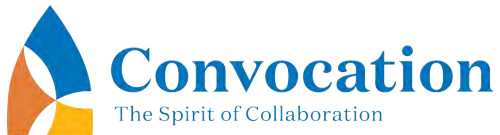
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