



# Ice Hockey Australia Insurance Handbook

2024/2025 National Insurance Program

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 We’re the broker of choice for more than 125,000 Australian businesses –  
 from micro-SMEs through to multinational corporations and iconic brands.

With 30+ regional and metropolitan branches across Australia, we understand local business communities  
 because we’re part of them ourselves.

Globally, the Gallagher network of 960+ offices in over 130 countries, enables us to leverage relationships  
 with international insurance partners to create programs that achieve claims outcomes  
 beyond the scope of many smaller brokers.

For more information on the services we offer, please read our [financial service guide](#)  
 which is available from our website [www.ajg.com/au](http://www.ajg.com/au).



Insurance | Risk Management | Consulting

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**Attention: Ice Hockey Australia Members, Players and Officials**

Gallagher has been working in close partnership with the Australian sports industry for over thirty years, developing insurance and risk protection programs that identify and address the risks associated with sport. We are extremely delighted to work in partnership with both Ice Hockey Australia and all affiliated bodies to provide a program designed to improve all aspects of a member's physical, legal and financial safety.

We have pleasure in enclosing details of the 2024/2025 Insurance Program for Ice Hockey Australia, which is extended to all affiliated associations, clubs and their members.

The insurance program provides the following cover:

- Public and Products Liability with Professional Indemnity Insurance
- Sports Injury Rehabilitation (Personal Accident) Insurance
- Association Liability Insurance

Associations, clubs and their members can also pay additional premiums for the below tailored Ice Hockey programs:

- Sports property insurance (Buildings / Club / Team equipment)
- Individual Team Sports Travel Insurance (Non IHA Representative Teams)
- Life and Income Protection Insurance

The benefits provided by the program are not comprehensive and we would encourage all participants to take out Private Health, Life and Income Protection Insurance according to their own individual circumstances.

To maximise our service to all Affiliated Associations, Clubs and Members, we have a specialised sports team with a dedicated Team Leader, an Account Executive, an Assistant Account Executive, a Claims Manager and two in-house Sports Claims Specialists.

If you have any queries in regard to this insurance program or require assistance with any other insurance or risk management matters please give us a call. We look forward to providing exceptional service to the Ice Hockey community.

Yours sincerely,

**Gallagher Sport**

## SECTION 1 – INSURANCE PROGRAM

## Sports Public &amp; Products Liability including Professional Indemnity Insurance

<b>Who is covered?</b>	Ice Hockey Australia Limited including all affiliated state/league/club associations including all members, players, coaches, umpires, officials, first aid personnel, administrators and voluntary workers.
<b>Period of Insurance</b>	From 4pm 01/03/2024 to 4pm 01/03/2025 local time
<b>Policy Wording</b>	Combined Liability Policy Wording 04.23
<b>Insurer/Security</b>	Sportscover Australia Pty Ltd.
<b>Insured Activities</b>	<p>Principally but not limited to Whole of Sport Insurance Program including administration and the development, promotion, organisation and conducting of Ice Hockey activities such as competitions, tournaments, training, coaching courses, promotional events and/or clinics, including, but not limited to:</p> <ul style="list-style-type: none"> <li>• Playing or promoting club, school and representative games, competitions and performances</li> <li>• Participating in training or practice sessions, or official functions arranged by the insured</li> <li>• Travelling to or from club and representative games, competitions or performances, training or practice sessions, meetings or official functions arranged by the insured</li> <li>• Engaged in activities connected with the sport whilst staying away from home during a tour for the purpose of participating</li> <li>• Whilst an Insured Person is engaged in voluntary work / committee meetings authorised by and under the control of the Insured.</li> <li>• Sale of merchandise</li> <li>• Public liability as an owner/occupier of the premises, in respect to sanctioned events only</li> </ul>
<b>Deductible</b>	\$nil each and every claim
<b>Geographical Limits</b>	<p>Worldwide Excluding USA &amp; Canada</p> <p>The USA/Canada Jurisdiction Exclusion does not apply to Ice Hockey Australia (staff/athletes) whilst on tour representing Australia in these countries.</p>
<b>Scope of Cover</b>	Your legal liability to third parties, happening during the Period of Insurance, as a result of an occurrence that is connected with your Insured Activities.

Limit of indemnity	
Public Liability – Any One Occurrence	\$20,000,000
Products Liability – Any One Period of Insurance	\$20,000,000
Professional Indemnity – Any One Period of Insurance	\$5,000,000
Property in Physical or Legal Control of the Insured – Any One Occurrence and in the aggregate	\$100,000

## Sports Injury – Group Personal Accident Insurance

<b>Insured Persons</b>	All registered members, participants, instructors, umpires, judges, non-playing officials, coaches, learn to play, voluntary workers, office bearers & medical officers of Ice Hockey Australia Limited and their affiliated bodies.
<b>Period of Insurance</b>	From 4pm 01/03/2024 to 4pm 01/03/2025 local time
<b>Policy Wording</b>	Player Accident Wording 11.23
<b>Insurer/Security</b>	Sportscover Australia Pty Ltd.
<b>When is cover provided?</b>	Cover limited to injury whilst an insured person is:- <ul style="list-style-type: none"> <li>• Playing in officials matches under the auspices of The Insured</li> <li>• Engaged in organised training or practice for the Sport.</li> <li>• Travelling directly to or from or between activities described above and the the Insured Persons normal place of residence or place of employment.</li> <li>• Staying away from the Insured Persons home including overseas travel during a tour for the purpose of participating in representative matches and/or any other games duly authorised by The Insured.</li> <li>• Actually engaged in administrative or organised social activities of The Insured..</li> </ul>
<b>Injury Definition</b>	Injury means bodily injury which: <ul style="list-style-type: none"> <li>• Is sustained by an Insured Person during the Scope of Cover</li> <li>• Is sustained by an Insured Person during the Period of Insurance</li> <li>• Is caused by an Accident</li> <li>• results within 12 calendar months of the Accident</li> </ul>
<b>Age Limit</b>	No age limit to apply
<b>Geographical Limits</b>	Worldwide

## Sums insured

### Capital Benefits

The cover under this section provides **\$200,000** for death resulting from accident. All other permanent disabilities are calculated using a percentage of the death benefit depending on the severity of the injury. For full details of these percentages, please refer to the Schedule of Capital Benefits contained in the policy wording. Please note **Death is limited to 20%** for Members whose age is less than 18.

### Funeral Expenses

The cover under this section reimburses funeral costs up to a maximum of \$5,000.

### In Memoriam Benefit

The cover under this section provides reasonable costs associated with the proper observance of the passing of a club member to a maximum of \$1,000.

### Medical and Dental Costs

The cover under this section reimburses 85% of non-Medicare medical treatment including ambulance, hospital accommodation / theatre fees, orthotics, splints, prosthesis, treatments given by a dentist, chiropractor, masseur, naturopath, osteopath or physiotherapist. **The maximum benefit for this section is \$5,000.** All treatment must be certified by a registered medical practitioner and not subject to any Medicare rebate. All claims are subject to \$100 excess. Any expenses must be incurred within 12 months of the insured person sustaining the injury.

### Loss of Earnings

The cover under this section pays 85% of the Members actual weekly income, up to a maximum of \$300 per week, subject to a 14 day deferral period. Please note that income earned from participating in the sport is not covered. The benefit will be paid for the period of the Disablement as certified by a registered medical practitioner or 52 weeks whichever is the lesser.

### Student Help

The cover under this section reimburses 100% of the cost of Home Tutorial by a qualified tutor, up to a maximum of \$300 per week and subject to a 14 day deferral period. The benefit will be paid for the period of the Disablement as certified by a registered medical practitioner or 52 weeks whichever is the lesser.

### Home Help

The cover under this section reimburses 100% of the actual costs incurred for Home Help from a recognised and licensed Domestic Help Agency, up to a maximum of \$300 per week and subject to a 14 day deferral period. The benefit will be paid for the period of the Disablement as certified by a registered medical practitioner or 52 weeks whichever is the lesser.

### Injury Assistance/Parents Inconvenience

The cover under this section reimburses an Insured Person for non-medical expenses incurred directly relating to the bodily injury to a maximum of \$1,500.

### Dependent Children's Allowance

The cover under this section provides for reasonable costs incurred by the Dependent Children of a Member whilst the Member is undergoing medical treatment. The benefit is limited to \$500.

### Rehabilitation Benefits

The cover under this section provides for reimbursement of:

- a. Tuition or advice fees from a vocational college if certified as necessary and agreed to. The maximum payable under this benefit is \$3,000.
- b. Rehabilitation expenses (eg gym membership) certified as necessary and agreed to. The maximum payable under this benefit is \$500.

### Kidnapping

The cover under this section provides for 10% of the Permanent Disability Benefit 1 as listed in the Schedule of Capital Benefit.

### Home Renovation Benefit

The cover under this section provides for costs necessary up to a maximum of \$10,000 to modify the Member's home and/or motor vehicle, or relocating to a suitable home if they are entitled to 100% of the Capital Benefit.

**Please note:** The cover outlined is a broad summary only – please refer to the policy wording for details of the terms and conditions, including exclusions.

## Association Liability Insurance – Ice Hockey Australia

<b>Name of Insured</b>	<p><b>ACT Ice Hockey Association Inc.</b></p> <p><b>Australia Defence Forces Ice Hockey Association</b></p> <p><b>Australian Womens T2 Ice Hockey League</b></p> <p><b>New South Wales Ice Hockey Inc.</b></p> <ul style="list-style-type: none"> <li>• AWIHL Sydney Sirens</li> <li>• Canterbury Ice Hockey Club Inc.</li> <li>• Flyers Ice Hockey Club</li> <li>• Ice Zoo Hockey Club Inc.</li> <li>• LCC Saints Ice Hockey Club</li> <li>• Newcastle Northstars Ice Hockey Club Inc.</li> <li>• Emperors Ice Hockey Club</li> <li>• Penrith Phantoms Ice Hockey Club Inc.</li> <li>• Sydney Bears Ice Hockey Club Inc.</li> <li>• East Coast Super League Inc.</li> <li>• Central Coast Stingrays</li> </ul> <p><b>Ice Hockey Queensland Inc.</b></p> <ul style="list-style-type: none"> <li>• BBrisbane Buccaneers Ice Hockey Inc.</li> <li>• Southern Stars Ice Hockey Club</li> <li>• Gold Coast Grizzlys Ice Hockey Club Inc.</li> <li>• GSHL</li> <li>• Goannas Women's Ice Hockey Club Inc.</li> <li>• IHL</li> <li>• Northern Lightning</li> <li>• Para Ice Hockey QLD Inc.</li> </ul> <p><b>South Australian Ice Hockey Association Inc.</b></p> <ul style="list-style-type: none"> <li>• Adelaide Blackhawks Ice Hockey Club</li> <li>• Redwings Ice Hockey Club Inc.</li> <li>• Falcons Ice Hockey Club Inc</li> <li>• Adelaide Tigers Ice Hockey Club Inc.</li> <li>• Adelaide Rush Inc.</li> <li>• Adelaide Jokers Ice Hockey Club Inc.</li> </ul>	<p><b>Ice Hockey Victoria Inc.</b></p> <ul style="list-style-type: none"> <li>• Blackhawks Ice Hockey Club</li> <li>• Braves Ice Hockey Club</li> <li>• Demons Ice Hockey Club</li> <li>• Docklands Ice Wolves</li> <li>• iceHQ Ducks</li> <li>• Jets Ice Hockey Club</li> <li>• Melbourne Ice Wolves Ice Hockey Club</li> <li>• Melbourne Ice Women</li> <li>• Oakleigh Ice Skating Centre</li> <li>• Saints Monarchs Ice Hockey Club</li> <li>• Sharks Ice Hockey Club</li> </ul> <p><b>Western Australian Ice Hockey Association Inc.</b></p> <ul style="list-style-type: none"> <li>• BraveHearts Ice Hockey Club</li> <li>• Hawks Ice Hockey Club</li> <li>• Northern Ice Hockey Association</li> <li>• West Coast Ice Hockey Association</li> </ul> <p><b>Ice Hockey Tasmania Inc.</b></p> <ul style="list-style-type: none"> <li>• Oldtimers Ice Hockey Australia Network.</li> <li>• Nite Owls Ice Hockey Club.</li> <li>• Vintage Reds Ice Hockey Club.</li> <li>• Canberra Senators Old Timers Ice Hockey Club.</li> </ul> <p><b>Oldtimers Ice Hockey Australia Network</b></p> <ul style="list-style-type: none"> <li>• Chiefs</li> <li>• Marauders</li> <li>• Nite Owls Ice Hockey Club</li> <li>• Canberra Senators Old Timers Ice Hockey Club</li> <li>• Vintage Reds Ice Hockey Club</li> <li>•</li> </ul> <p><b>Australian Para Ice Hockey Association Inc.</b></p> <ul style="list-style-type: none"> <li>• Western Australia Inclusive Skating Club</li> </ul>
<b>Period of insurance</b>	From 4pm 01/03/2024 to 4pm 01/03/2025 local time	
<b>Policy wording</b>	Combined Liability Policy Wording 04.23	
<b>Insurer</b>	Sportscover Australia Pty Ltd	
<b>Limit of Liability</b>	\$10,000,000 – Any one claim, worldwide excluding USA/Canada and in the aggregate during the insurance period	
<b>Sub Limits of Liability</b>	Association Cover	\$10,000,000
	Employment Practices Liability	\$10,000,000
	Crime/Fidelity	\$500,000
	Taxation Investigation	\$100,000
	Official Investigations and Inquiries	\$750,000
	OH&S Defence Costs	\$1,000,000
	Statutory Liability	\$250,000
	Public Relations	\$100,000
	Crisis Containment	\$100,000
	Pollution	\$250,000

**Deductible**

Directors and Officers	NIL
Professional Indemnity	\$1,000
Association Reimbursement	\$1,000
Association Liability	\$1,000
Employment Practices	\$5,000
Trustee	\$1,000
Crime/Fidelity	\$5,000
Taxation Investigation	\$1,000

**Additional benefits**

Reinstatement of Indemnity limit
Continuous Cover
Fraud and Dishonesty
Loss of Documents
Defamation
Heirs, Estates & Legal Representatives
Committees
Official Investigations & Inquiries
Automatic Reinstatement of the Limit of Liability For
Non- Executive Directors
Discovery Period
Retirement Cover
Outside Directorship Cover
New Subsidiary Cover
Former Subsidiary Cover
Occupational Health & Safety
Statutory Liability Extension
Public Relations Cover
Order Of Payment
Positive Defence Costs For Claims
Continuous Cover
Crisis Containment
Emergency Defence Costs



## SECTION 2 – CLAIMS PROCEDURES

### General information

The following basic rules will assist in the smooth and speedy settlement of all athletes claims:

- Notify claim to the appropriate person/party as soon as possible.
- At no stage should liability be admitted.
- All summons/writs concerning insurance must be sent to Arthur J. Gallagher & Co (Aus) Limited.
- When a criminal act is involved or suspected, the police must be notified.
- Receive insurer's authorisation prior to repairing/replacing damaged property or equipment, except in instances where there is potential for further loss or damage, whereupon immediate action should be taken.

More detailed instructions relative to specific types of claims are provided on the following pages for:

- Public Liability and Professional Indemnity
- Association Liability (Directors & Officers)
- Sports Injury (Personal Accident)

### Sports injury (personal accident) claims

To make a claim for injury, you will need to take the following steps within 30 days of the injury occurring:

#### Step 1:

Obtain a claim form from Gallagher by calling **1800 931 129** or download by visiting **AJGcom/au/claims/sport-claims**.

#### Step 2:

Arrange for your doctor to complete the 'Medical Statement' section of the claim form.

#### Step 3:

Return the completed claim form to Gallagher via:

Email: **sport@ajg.com.au** or by post to:

Gallagher Sporting Claims,  
GPO Box 859  
Brisbane QLD 4001

**IMPORTANT:** Please refer to policy wording for full terms and conditions and exclusions.

## Public liability claims – incident reporting procedure

### 1. Incident Reporting

In the event of any incident which may give rise to a claim, the affiliated club/owner/operator is required to immediately inform the state and/or national official of the IHA and Robert Dickinson of Gallagher on **1800 931 129** or [sport@ajg.com.au](mailto:sport@ajg.com.au).

The most important points to be borne in mind upon the happening of an incident likely to involve a claim are:

- full details of the circumstances should be obtained on the spot by completing an Accident &/or Incident Report form;
- the names and addresses of all witnesses (preferably independent) should be noted and statements obtained;
- no admission of liability or promise of payment should be made to any injured party or for any property damage;
- All legal requests must be immediately advised to Gallagher.

### 2. Intimated/Actual Potentially Serious Claims

Where a letter is received intimating a claim against the Insured, whether from a player, spectator, any third party, or from lawyers or proceedings are served, prompt action is vital. Ice Hockey Australia and Gallagher must be immediately advised, where possible, the same day as the letter or the service of the proceedings are received.

### 3. Documents to be sent to must include

- Completed Accident &/or Incident Report form.
- Copy of the letter of complaint.
- Writ/Court documents.
- Comments from the person who carried out any treatment at the scene and the club management comments.

### 4. Do not

- Admit liability nor offer any payment.
- Appoint solicitors without consent of Gallagher.
- Disclose policy terms unless legally required to do so.

It is a requirement to advise of all incidents / circumstances, which might give rise to a claim against you. It is important that Insurers are notified of potential claims at the earliest opportunity so that a response can be agreed.

### Association liability (directors and officers) claims

Any circumstance giving rise to a Directors & Officers/Association liability claim is to be notified to Robert Dickinson of Gallagher on **1800 931 129** or [sport@ajg.com.au](mailto:sport@ajg.com.au) immediately.

It is a condition of your policy that you do not admit liability. This must be left to the insurance underwriter and their legal representatives to conclude.

Any writ, summons, letters of demand, etc, must be forwarded to Gallagher immediately.

You must assist the underwriter with their investigations and co-operate with any potential recovery actions.

## SECTION 3 – OTHER MATTERS

### Certificates of insurance

A Certificate of Insurance can be obtained via the Gallagher Ice Hockey Australia sports website [AJG.com/au/insurance/sports-insurance/ice-hockey-australia](http://AJG.com/au/insurance/sports-insurance/ice-hockey-australia)

### The average clause (under insurance)

Many policies contain a co-insurance (or average) provision whereby you may be required to bear a rateable proportion of the loss in the event that the sum insured is less than the value of the insured property at the commencement of the insurance. Sums insured should be such as to ensure you are not penalised by this provision.

### Hold harmless agreements

You will prejudice your rights of a claim if, without prior agreement from your insurer, you make any agreement that may prevent the insurer from recovering the loss from a third party. These 'hold harmless' clauses are often found in leases, in maintenance or supply contracts (e.g. from burglar alarm or fire protection installers), building or repair contracts and sales agreements. If you are in doubt consult us.

This notification requirement applies to all Property insurances and also to Public Liability insurance. It has a special connotation in Products Liability where you must not without the insurer's agreement, indemnify or hold a supplier harmless.

### Insuring the interest of other parties

If you require the interest of any additional parties to be covered you MUST request this. Most policy conditions will exclude indemnity to other parties (e.g. mortgagees, lessors, principals etc.) unless their interest is properly noted on the policy.

### Utmost good faith

Insurance contracts are subject to the doctrine of Utmost good faith and this is part of the law. Both parties must strictly adhere to utmost Good Faith and if you fail to do so, you may prejudice any claim.

### Notice regarding this manual

The following points should be borne in mind at all times:

1. This manual provides a summary of cover only and does not replace, take precedence or form part of the insurance contracts arranged by us on your behalf. The insurance contracts, which are held by Ice Hockey Australia, provide details of the insurance terms, conditions and exclusions.
2. This manual is not intended to be a complete or exact guide to terms, conditions, warranties and exclusions of your insurance contracts. These can only be determined by studying the policy documents. This manual is intended to give you a broad working knowledge of the covers in place.
3. This manual is not to be construed as legal evidence of insurance.

It is essential that you comply with all relevant laws, by-laws and regulations. You must take all due and reasonable precautions to prevent or mitigate losses, acting as though you were uninsured. **Failure to do so may prejudice your rights and entitlements under your various insurance policies.** Please do not hesitate to contact us should any assistance be required.



[AJG.com/au](http://AJG.com/au)

1800 931 129

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