



BASEBALL

AUSTRALIA

INSTRUCTIONS:

1. You fully complete Sections 1 - 9 of the claim form including the injury statement. We cannot proceed with the claim without this information
2. Ensure you sign the privacy declaration (Section 8)
3. **YOUR DOCTOR** fully completes the two page "Medical Practitioners Statement"
4. Once you have completed Sections 1-5 of the claim form, please arrange for your Club Official and the relevant State Association Official complete and sign Sections 6 and Section 7 confirming that your injury occurred during a sanctioned activity.
5. Scan and email the claim form through to claims@csnet.com.au

We cannot proceed with the claim without this information.

FAQ's:

How long will it take to complete my section of the form?

This should only take about 10 - 15 mins. We want to settle your claim for you as quickly as we can. If insufficient information is provided or if corrections are required this will likely lead to unwanted delays.

How can I check the progress of my claim?

Please contact Corporate Services Network on (02) 8256 1770 and advise that your query relates to a Sports Injury Claim.

Please provide the claim number you received from the acknowledgement notification.

SPORTS INJURY CLAIM FORM

IMPORTANT: PLEASE READ BEFORE YOU COMPLETE THIS FORM

1. This form consists of several sections. Please provide answers to all of the information required in order to avoid delays with your claim.
2. **Note:** This form can be completed electronically. If completing this form by hand: Please print.
3. The issue of this form is not an admission of liability.

SECTION 1: POLICY AND PERSONAL INFORMATION - ALL QUESTIONS REQUIRE COMPLETION

Policy Number

Title Given Name(s) Gender M F

Family Name Date of Birth

Residential Address Suburb State Postcode

Daytime Contact Number Alternative Number Email Address (important)

SECTION 2: EFT AUTHORISATION

I hereby authorise and request that Corporate Services Network credit my bank account as indicated below:

Account Holders Name

BSB Number (6-Digits) Account Number Bank

SECTION 3: DETAILS OF INJURY (1 of 2)

Date of Accident Time AM / PM Address where accident occurred:

Were there any witnesses to the accident? Yes No Witness Name:

Witness Address:

Please describe how the accident / injury occurred:

SECTION 3: DETAILS OF INJURY (2 of 2)

What were the injuries?

Have you previously been treated from a similar or same injury?

Yes No

If Yes, please give details:

Give details of any previous claim made for any previous injury against any insurance company: (please attach separate sheet if insufficient)

During the 24 hours before the injury, did you drink any alcohol or take any drugs? Yes No

If Yes, please state types & quantities:

SECTION 4: TREATMENT RECEIVED

Please outline all treatment received to date in the management of your condition. Please include any relevant medical documents, reports or investigative scans.

When did you first obtain treatment?

Time

AM / PM

Name of Current Treating Doctor

Clinic Name/ Address

Name of Regular Doctor

Clinic Name/ Address

First consulted Doctor:

Last consulted Doctor:

How long have you known this Doctor?

YEARS

MONTHS

Was hospital treatment required?

Yes No

If Yes, please complete the following regarding your Hospital Stay (please attach separate sheet if insufficient space)

From	To	Hospital Name	Hospital Address

Give details of all attending physicians (please attach separate sheet if insufficient space)

Doctors Name	Address	Telephone Number

IMPORTANT: PLEASE DO NOT ATTACH ACCOUNTS PAID OR PART PAID BY MEDICARE

The Australian Health Insurance Act does not permit us to contribute to any charges covered by Medicare (including the Medicare gap or the Medicare out of pocket amount)

Are you a member of an Ambulance Service? Yes No If Yes, please give details:

Are you a member of an Private Health Fund? Yes No If Yes, please give details:

Does your Private Health Insurance have hospital cover? Yes No

Does your Private Health Insurance cover extras (Physio etc.)? Yes No

Name of Provider	Nature of Service (E.g Physio; Dental etc)	Date of Service	Charged Amount (AUD)	Private Health Fund Rebate (If Applicable)	Amount Claimable (AUD)
				Total (AUD)	
				Less Excess (AUD)	
				TOTAL AMOUNT OF CLAIM (AUD)	

SECTION 6 - CLUB / ASSOCIATION DECLARATION

Association / Club Name

Association / Club Official's Name

Association / Club Official's Position

Address

Suburb

State

Postcode

Daytime Contact Number

Email Address (important)

I, the above mentioned Association / Club Official, confirm that (MEMBERS NAME) _____ was a registered and Financial member of this association / club and was an insured person as identified in the Personal Accident Insurance at the time of the accident, that the information contained in this statement is true and correct, and to the best of my knowledge and belief the information referred to in this claim form is true and correct.

Is there any comments in relation to this claim?

Yes No

If Yes, please give details

Signature of Official:

Date:

SECTION 7 - STATE ASSOCIATION DECLARATION

State Association

State Official's Name

State Official's Position

Address

Suburb

State

Postcode

Daytime Contact Number

Email Address (important)

I, the above mentioned State Official, confirm that (MEMBERS NAME) _____ was a registered and Financial member of this association / club and was an insured person as identified in the Personal Accident Insurance at the time of the accident, that the information contained in this statement is true and correct, and to the best of my knowledge and belief the information referred to in this claim form is true and correct.

Is there any comments in relation to this claim?

Yes No

If Yes, please give details

Signature of State Official:

Date:

Corporate Services Network (CSN)

CSN is committed to complying with the Privacy Amendment (Enhancing Privacy Protection) Act 2012 which amends the Privacy Act 1988 and has resulted in the introduction of the 13 Australian Privacy Principles (APPs). CSN will ensure that all personal information held is treated in accordance with the Act and the APPs.

All personal information collected is used only for the assessment of a claim or the provision of an insurance related service. In order to affect this, your personal information may be disclosed to or requested from third parties such as an insurer, employer, broker, medical practitioner, Medicare or other parties as required by law.

Consequently, given the placement of this insurance it may be necessary to disclose your personal information to a third party in the UK. If so, we will take reasonable steps to ensure that the overseas recipient of your information will not breach the APPs.

CSN will take all reasonable steps to ensure that personal information held by CSN is secure from any misuse, interference, loss, unauthorised access, modification or disclosure.

CSN has a privacy enquiries and complaints handling procedure to deal with any enquiry or complaint you may have about how we have collected, used or managed your personal information. If you would like to make an enquiry or complaint, please complete the "Privacy Complaint or Query" form that is available on our website at www.csnet.com.au and send to privacy@csnet.com.au

Our complete Privacy Policy is located on the above website or can be obtained from us by contacting 612 8256 1770. Both the Privacy Policy and Statement were last updated on 12 March 2014.

Medical Authority and Declaration

I understand that by investigating my claim or by accepting proof of my claim, CSN has made no acceptance of liability, nor waived any of its rights in defence of any claim arising under the policy.

I agree to CSN using and disclosing my personal information to the insurer, the Policy Holder, my employer, the insurance broker, my medical practitioners, my health providers, Medicare, or other parties as required by law. I understand this is pursuant to CSN's Privacy Policy and this document.

In the event of any conflict between the documents, this document will be determinative. This consent remains valid unless I alter or revoke it by giving written notice to CSN's Privacy Officer.

I authorise any person or entity, including those referred to above, to provide to CSN such personal information (including health information) as CSN in its absolute discretion considers relevant for its assessment of my claim or my entitlement to benefits.

I will use my best endeavours and render all reasonable assistance and cooperation to CSN in the assessment of my claim.

I confirm that any information that I supply will be true and correct and that I will not withhold any information likely to affect the acceptance or handling of my claim.

I understand that if I do not consent to the terms of this authority or revoke my consent, CSN may not be able to process or assess my claim.

I appoint CSN to do everything necessary or expedient to give effect to the transactions contemplated by the consents and authorisations in this document and to execute, on my behalf, any documents or to do such acts required to give effect to this Privacy Consent and Medical Authority.

Signature of Claimant:

Date: | |

Name of Claimant:

Signature of Witness (any adult person):

Date: | |

Name of Witness:

WE ARE UNABLE TO PROCESS BENEFIT PAYMENTS WITHOUT CONFIRMATION OF INCOMEEmployers Name: This is to Certify that: has been unable to attend his/her occupation as a result of Injury or SicknessFrom: Until: His/Her average Gross Weekly Salary (as defined by the policy wording) averaged over the previous 12 months at the time of this accident/sickness was: AUD \$: Has your Employees last 12 months payroll history been attached with this report, and if not please provide Yes NoHis / Her sick leave entitlement as at the date of injury or illness. Days: He/She has been employed since Date: Please confirm if he/she are still an Employee Yes NoPlease confirm date they were no longer employed Date: Has a claim for Worker's Compensation been lodged Yes NoIn the case of a motor vehicle accident has a claim been lodged against the Traffic Accident Commission/CTP? Yes No**SIGNATURE OF SUPERVISOR or MANAGER:** **NAME OF SUPERVISOR or MANAGER:**
(PLEASE PRINT)**TELEPHONE NUMBER:** **DATED:** **DISPUTES**

Corporate Services Network has developed an internal procedure for dispute resolution so that if at any time our products or services have not met your expectations You or an Insured Person can contact Us.

Our Complaints and Disputes Resolution procedures will refer the complaint to senior management for review and a response within 10 working days.

If this does not resolve the issue or You or an Insured Person are not satisfied with the way a complaint has been dealt with, we will provide You with access to the applicable insurer's Internal Dispute Resolution Committee who can review Your complaint.

If You or an Insured Person are still dissatisfied, the complaint may be referred, at no cost to you, to the Australian Financial Complaints Authority under the terms of the General Insurance Code of Practice.

MEDICAL PRACTITIONER'S STATEMENT

The claimant is responsible for any fee for this statement. This form should be **FULLY** completed and returned promptly

Patients Name

DOB:

Height:

Weight:

Diagnosis (if fracture or dislocation, describe nature and location i.e. Simple, Compound)

Cause:

Is this condition

an injury an illness

Does the patient have any other injury or illness that is contributing to the condition?

Yes No

Provide Details

Date of onset/first symptoms?

When did the patient first consult you for this condition?

Has the patient ever had the same or similiar condition?

Yes No

From when & diagnosis:

Name of patient's usual doctor/medical practice :

How long have you been the patient's usual doctor/medical practice?

If the patient been hospitalized please provide;

Admission Date

Discharge Date

Name of Hospital

Please outline all treatment received to date AND required in the management of your patient's condition.

Please include any relevant medical documents, reports or investigative scans.

Is the patient disabled?

No

- when did the patient return to work?

Yes

- how long will the patient be:

- totally disabled (unable to perform any part of their occupation)

from

to

- partially disabled (able to perform part of their occupation)

from

to

Signature of medical practitioner:

Date:

Name + Qualifications (print):

Address:

Telephone:

Tax file number declaration

This declaration is NOT an application for a tax file number.

- Use a black or blue pen and print clearly in BLOCK LETTERS.
- Print X in the appropriate boxes.
- Read all the instructions including the privacy statement before you complete this declaration.

ato.gov.au

Section A: To be completed by the PAYEE

1 What is your tax file number (TFN)?

For more information, see question 1 on page 2 of the instructions.

OR I have made a separate application/enquiry to the ATO for a new or existing TFN.

OR I am claiming an exemption because I am under 18 years of age and do not earn enough to pay tax.

OR I am claiming an exemption because I am in receipt of a pension, benefit or allowance.

2 What is your name?

Title: Mr Mrs Miss Ms

Surname or family name

First given name

Other given names

3 If you have changed your name since you last dealt with the ATO, provide your previous family name.

4 What is your date of birth?

Day: / Month: / Year:

5 What is your home address in Australia?

Suburb/town/locality

State/territory

Postcode

Once section A is completed and signed, give it to your payer to complete section B.

Section B: To be completed by the PAYER (if you are not lodging online)

1 What is your Australian business number (ABN) or withholding payer number?

Branch number (if applicable)

2 If you don't have an ABN or withholding payer number, have you applied for one?

Yes No

3 What is your legal name or registered business name (or your individual name if not in business)?

DECLARATION by payer: I declare that the information I have given is true and correct.

Signature of payer

Date

Day: / Month: / Year:

There are penalties for deliberately making a false or misleading statement.

6 On what basis are you paid? (Select only one.)

Full-time employment Part-time employment Labour hire Superannuation or annuity income stream Casual employment

7 Are you an Australian resident for tax purposes? (Visit ato.gov.au/residency to check)

Yes No

8 Do you want to claim the tax-free threshold from this payer?

Only claim the tax-free threshold from one payer at a time, unless your total income from all sources for the financial year will be less than the tax-free threshold.

Yes No Answer no here and at question 10 if you are a foreign resident, except if you are a foreign resident in receipt of an Australian Government pension or allowance.

9 Do you want to claim the seniors and pensioners tax offset by reducing the amount withheld from payments made to you?

Yes Complete a *Withholding declaration* (NAT 3093), but only if you are claiming the tax-free threshold from this payer. If you have more than one payer, see page 3 of the instructions. No

10 Do you want to claim a zone, overseas forces or invalid and invalid carer tax offset by reducing the amount withheld from payments made to you?

Yes Complete a *Withholding declaration* (NAT 3093). No

11 (a) Do you have a Higher Education Loan Program (HELP), Student Start-up Loan (SSL) or Trade Support Loan (TSL) debt?

Yes Your payer will withhold additional amounts to cover any compulsory repayment that may be raised on your notice of assessment. No

(b) Do you have a Financial Supplement debt?

Yes Your payer will withhold additional amounts to cover any compulsory repayment that may be raised on your notice of assessment. No

DECLARATION by payee: I declare that the information I have given is true and correct.

Signature

You MUST SIGN here

Date

Day: / Month: / Year:

There are penalties for deliberately making a false or misleading statement.

4 What is your business address?

Suburb/town/locality

State/territory

Postcode

5 Who is your contact person?

Business phone number

6 If you no longer make payments to this payee, print X in this box.

Return the completed original ATO copy to:

Australian Taxation Office
PO Box 9004
PENRITH NSW 2740

IMPORTANT

See next page for:
■ payer obligations
■ lodging online.



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Sensitive (when completed)