



# Restaurant Security

In a retail environment, robberies are always a concern. However, we can do a lot to prevent a robbery with sound security practices.

## Studies indicate that robbers like:

**Isolation:** Stores are more likely to be robbed when located in an area that is away from other stores or when traffic around the store is low. They are also more likely to occur if visibility of the store is obstructed by shrubbery, low lighting, etc.

**Lone Victims:** The fewer people present, the better the robber's chances. Most robberies will occur during the early morning opening or late evening closing.

**Good Escape Routes:** The easier the route into and out of the restaurant, as well as the close proximity to major roads, increases the potential of robbery.

**Higher Volume of Cash:** Easy access to a lot of cash makes a good target.

## What you can do to minimize the potential of a robbery.

- Make sure lighting in and around the restaurant is good and shrubbery is kept trimmed to allow a good view into the restaurant from the street. Report any lighting outage or shrubbery concerns to your manager.
- Report any suspicious behavior seen on the property or adjacent to the property to your manager or the police (if the manager is not present).
- Never open or close the restaurant by yourself. At least two people should be present.
- Keep the back door closed and locked.
- Never open the back door without verifying who the person is at the door.
- Do not let anyone into the restaurant after closing, even if you know them or another employee knows them.
- Comply with store policies regarding cash handling.
- Do not talk to others about how cash is handled.
- Know where panic alarms are placed in the building.
- Greet customers and look them in the eye, especially during low traffic times. This small attention to detail can derail a robber.

## What to do should a robbery occur.

- Put your personal safety first and comply with the robber's demands.
- Do not try to be a hero and prevent the robbery; cash can be replaced, people cannot.
- Push the panic button but only if you can do so without being noticed.
- Tell the robber if you think someone may be walking out of a cooler or backroom and surprise them.
- Don't stare at the robber. It may make him more nervous and anxious, but try to memorize facts about the robber—height, approximate weight, clothing, etc.
- Cooperate with the police investigation.

Should you have any questions or need further assistance, please visit our website, send an email or call us.

