

Building a Culture of Empathy in a Diocese

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Convocation
The Spirit of Collaboration


Gallagher
Insurance | Risk Management | Consulting

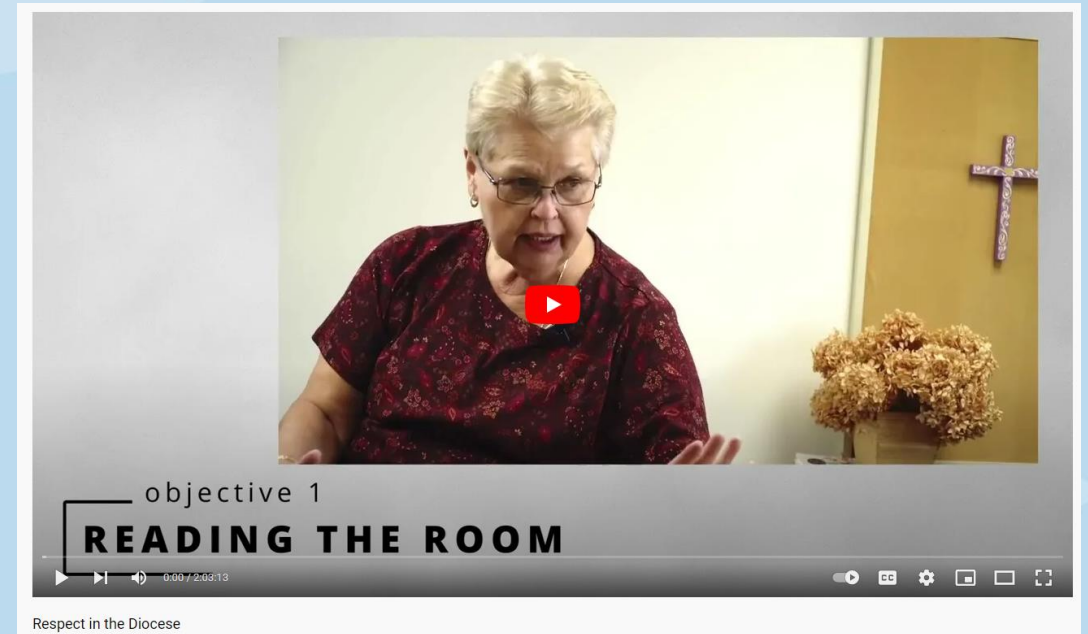
 **BAS**

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NORTH**

Link on YouTube

<https://www.youtube.com/watch?v=EdZlxL7JBu4>



VIDEO segment (Over two hours)

The Story

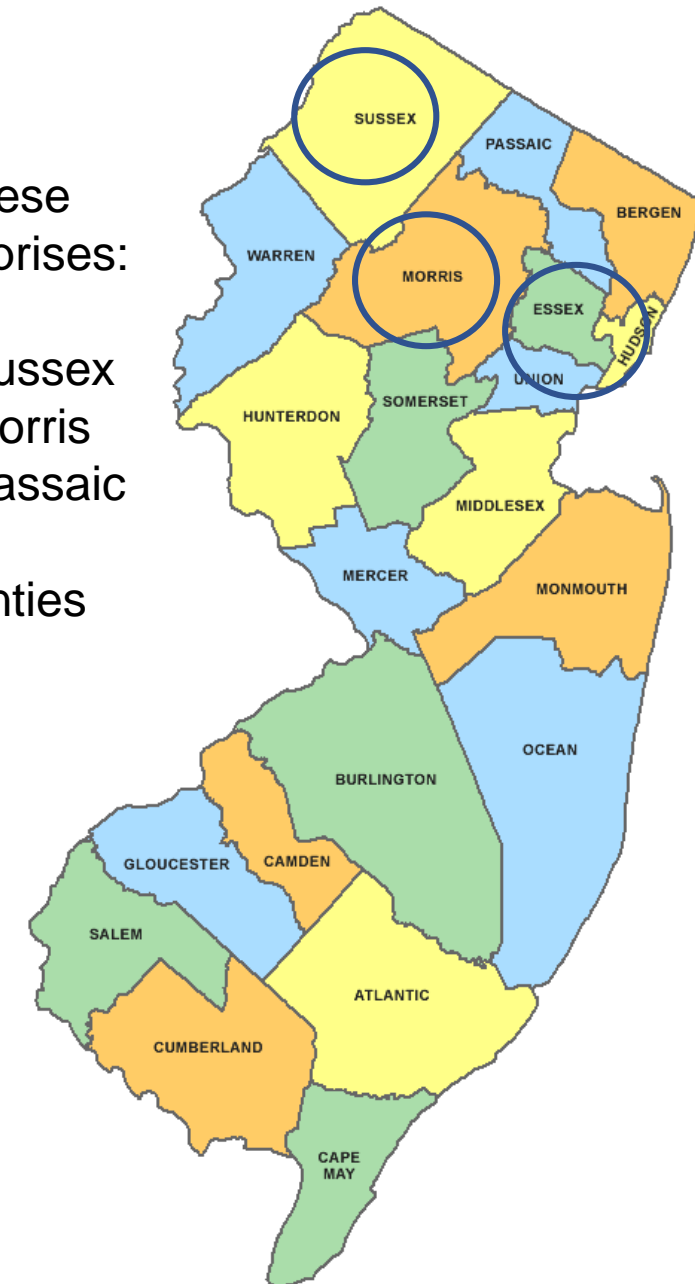
Diocese of Paterson in New Jersey

- 2018 addressing profound challenges in our organization – our employees were hurting
- Reach out to Dr. Steve Dranoff (based nearby and had longstanding relationship with Gallagher) and development over time of customized messaging and training
- Championed by Bishop and Vicar General – engaging employees, clergy, volunteers
- Building Levels of awareness – strengthen self and culture of the organization

Diocese
comprises:

- Sussex
- Morris
- Passaic

Counties



New Jersey
Counties

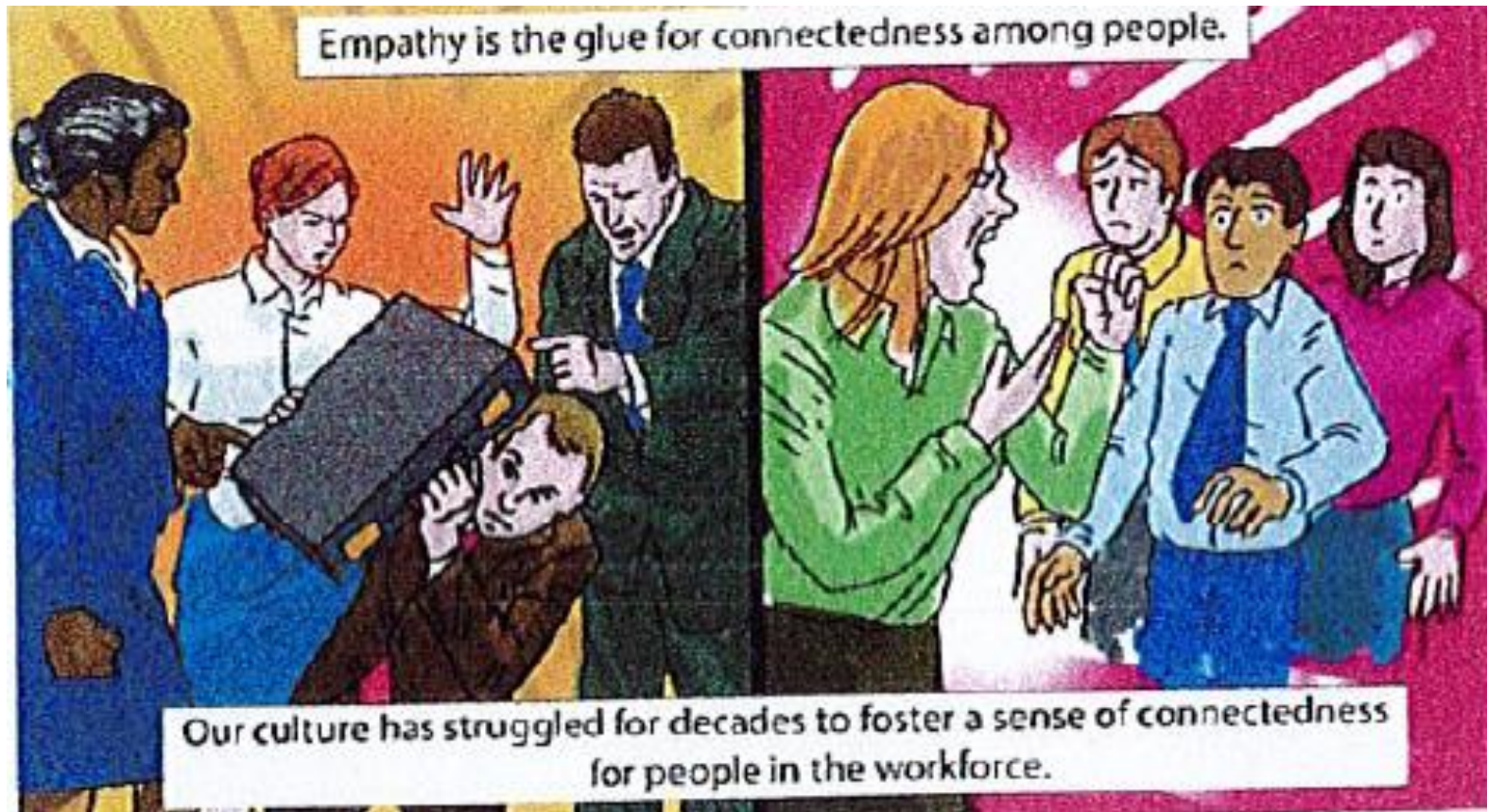
Listen and Think about....

- What is going on interpersonally in your Diocese with leadership and employees?
- Do people care about themselves, others, and the Diocese?
- Are you leading your group by example?

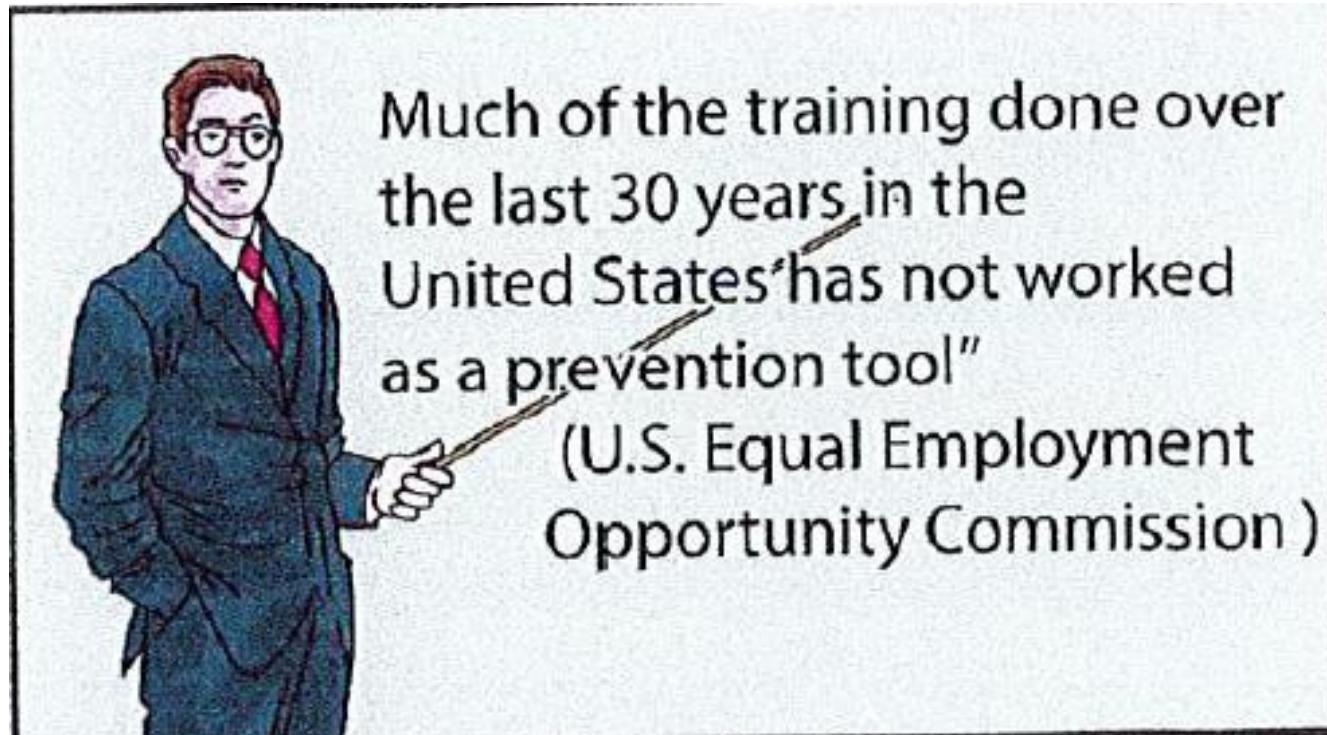
The State of the Organization and its Employees during the Pandemic and the Aftermath



The Decline of Empathy in our Society

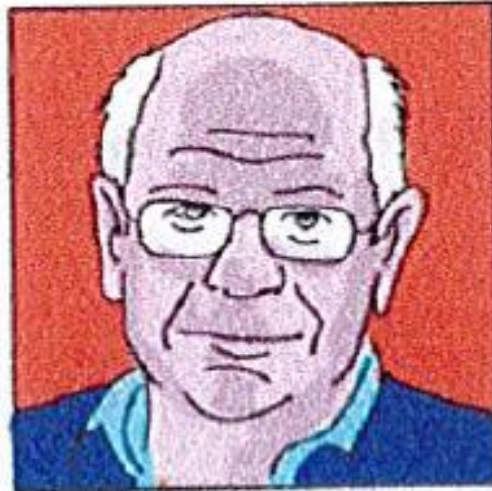


The Disturbing Facts about Harassment

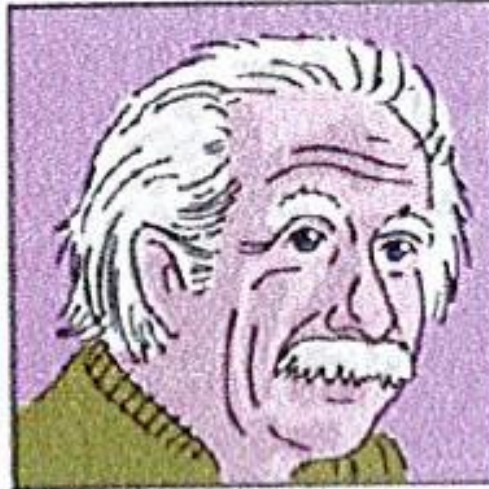


The Issue: We Don't listen and Talk with One Another in One Voice

Through his work, Dr. Kahneman has signaled a time for change!



Dr. Kahneman



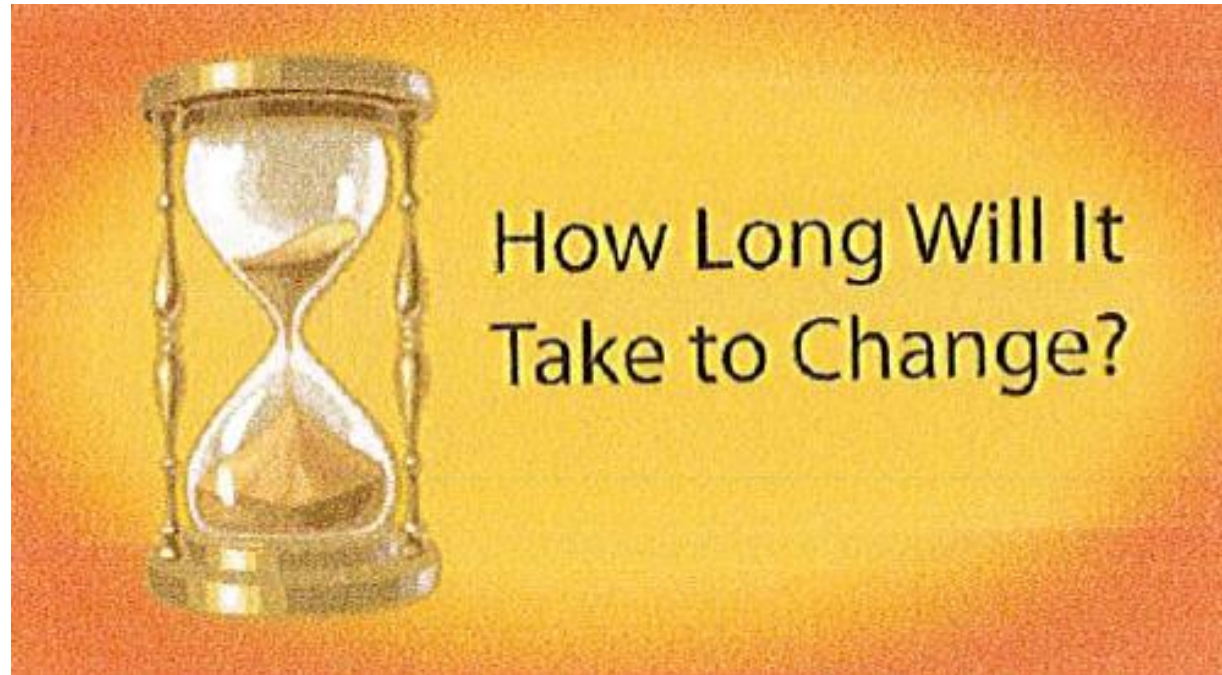
Albert Einstein

A Little Background on the Diocese of Paterson

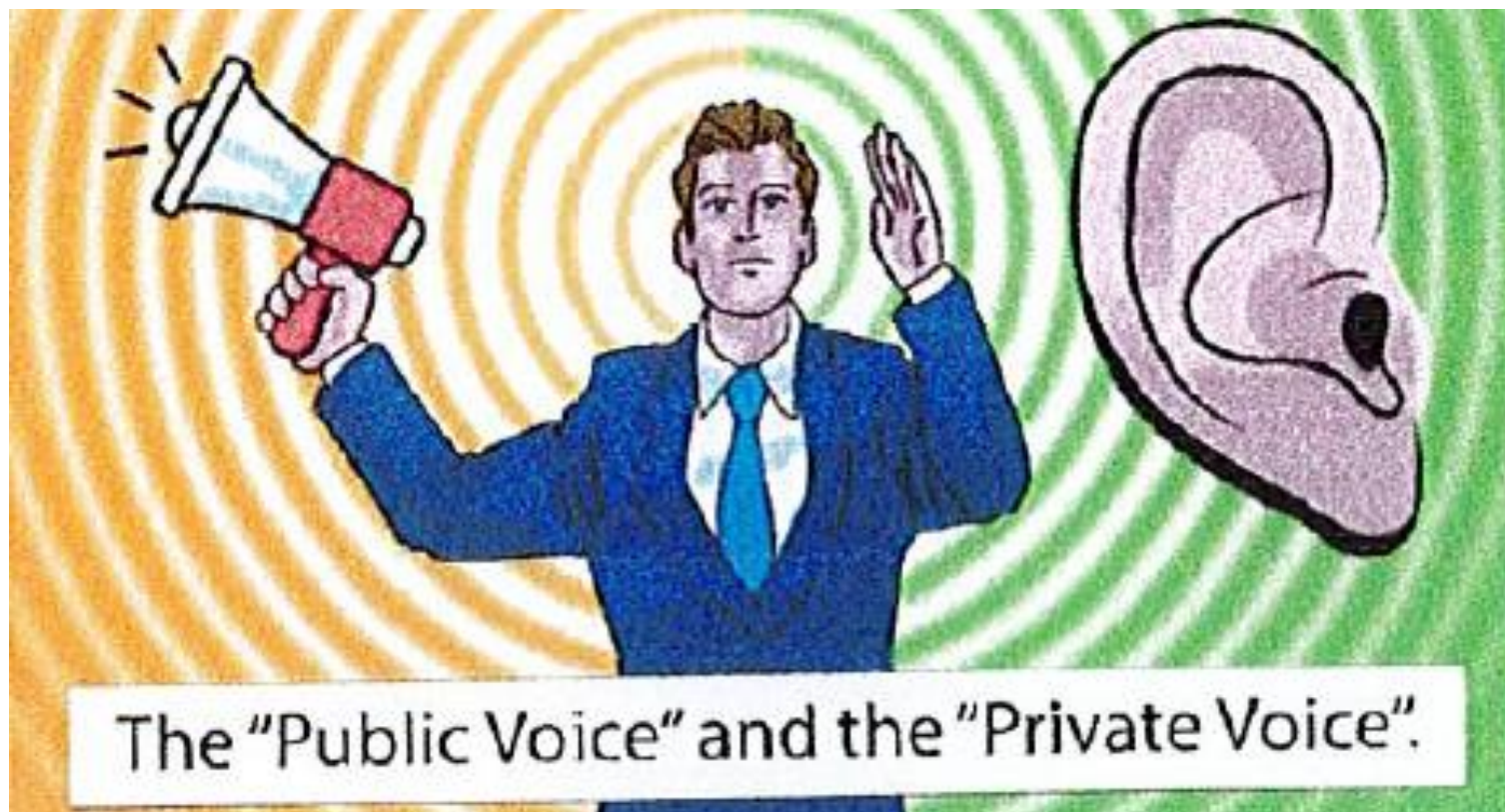


NEW PREVENTION MODEL
WITH THE
PATERSON DIOCESE

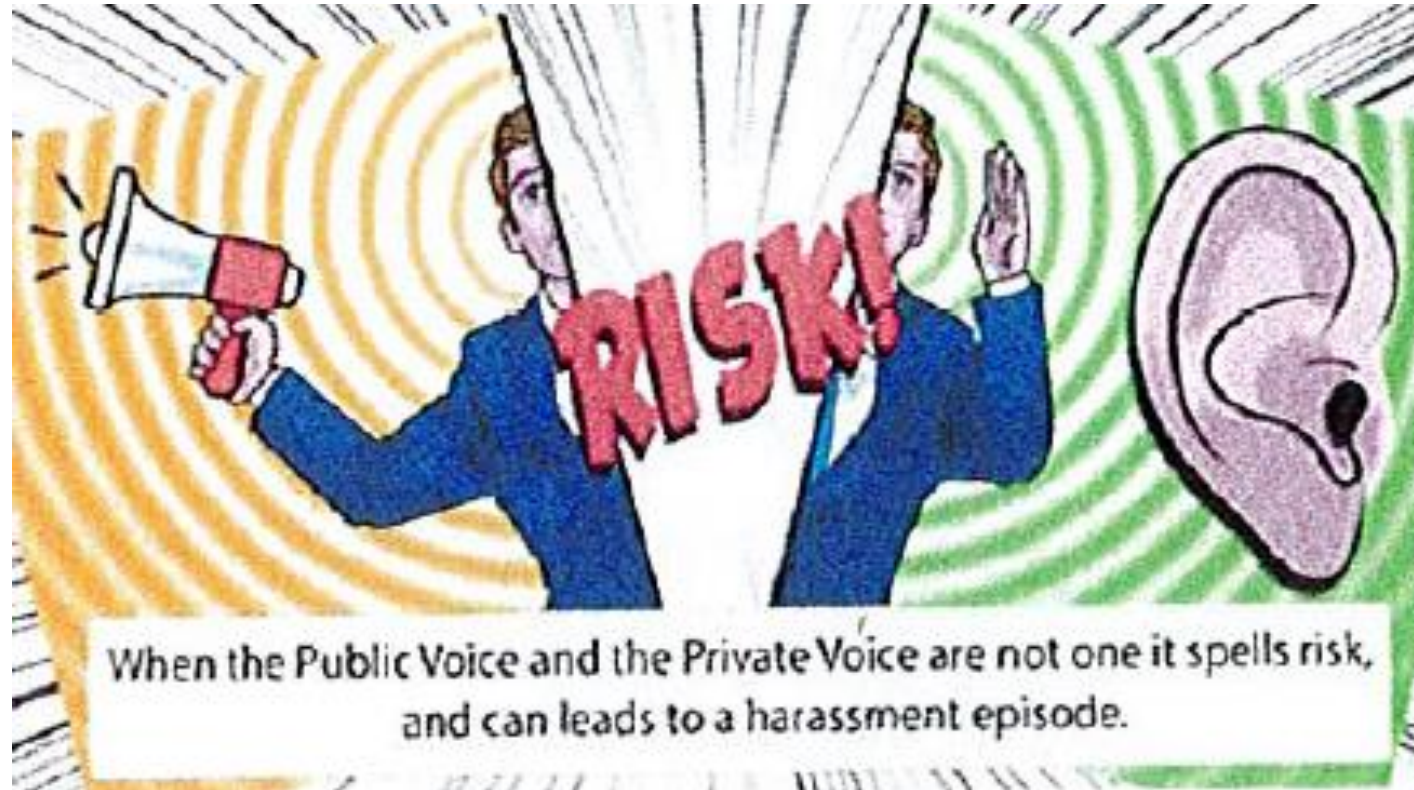
How Long will It take for us to Listen and Talk in One Voice?



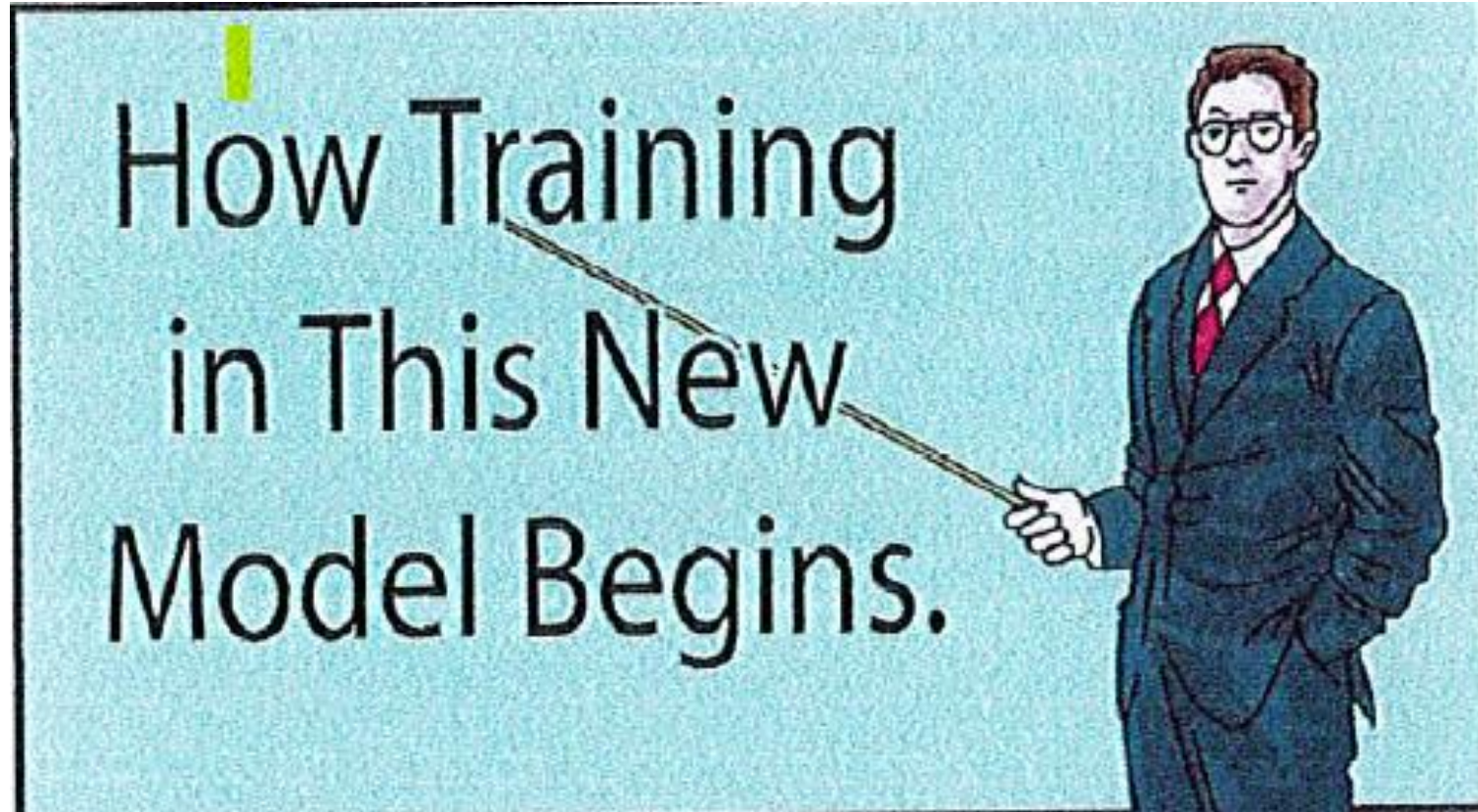
So How Does this New Model Work?



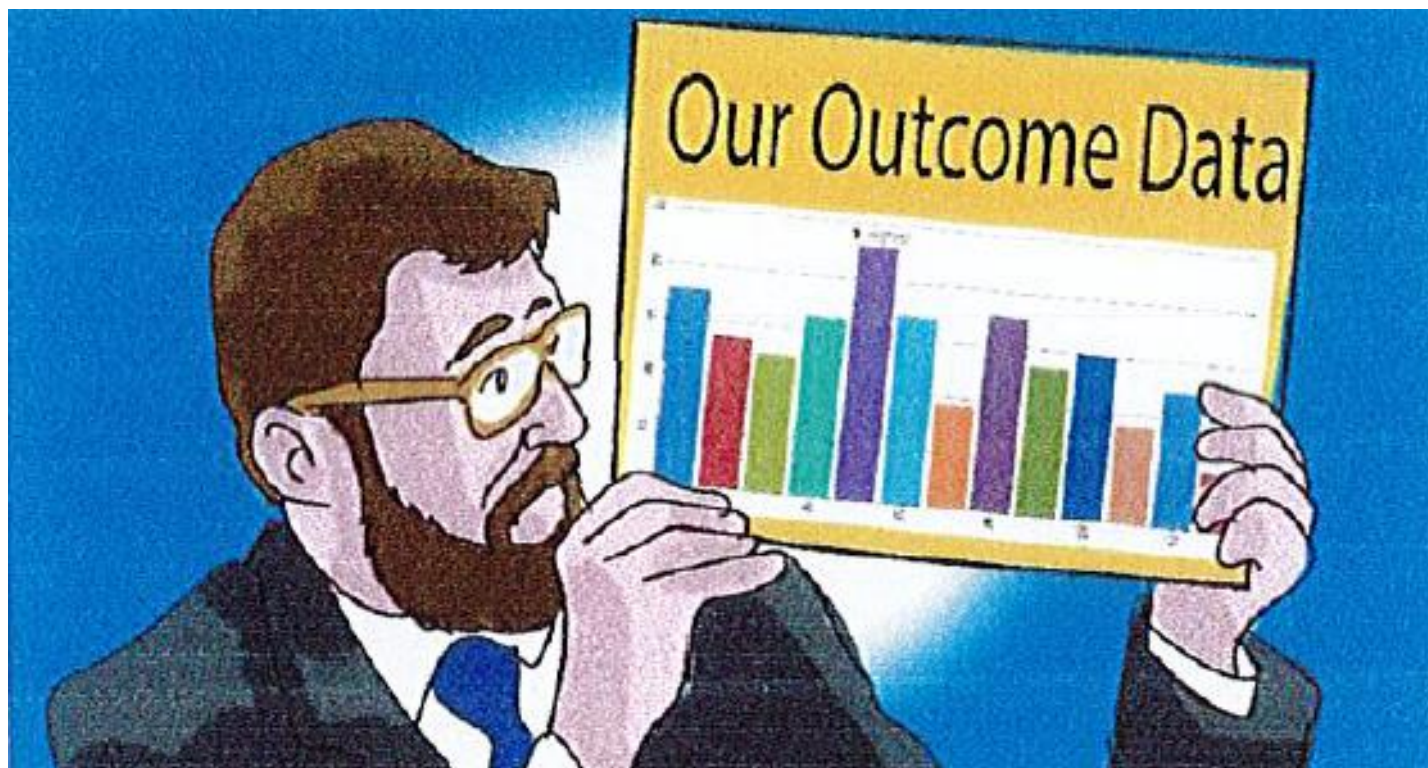
A Simple Workplace Example



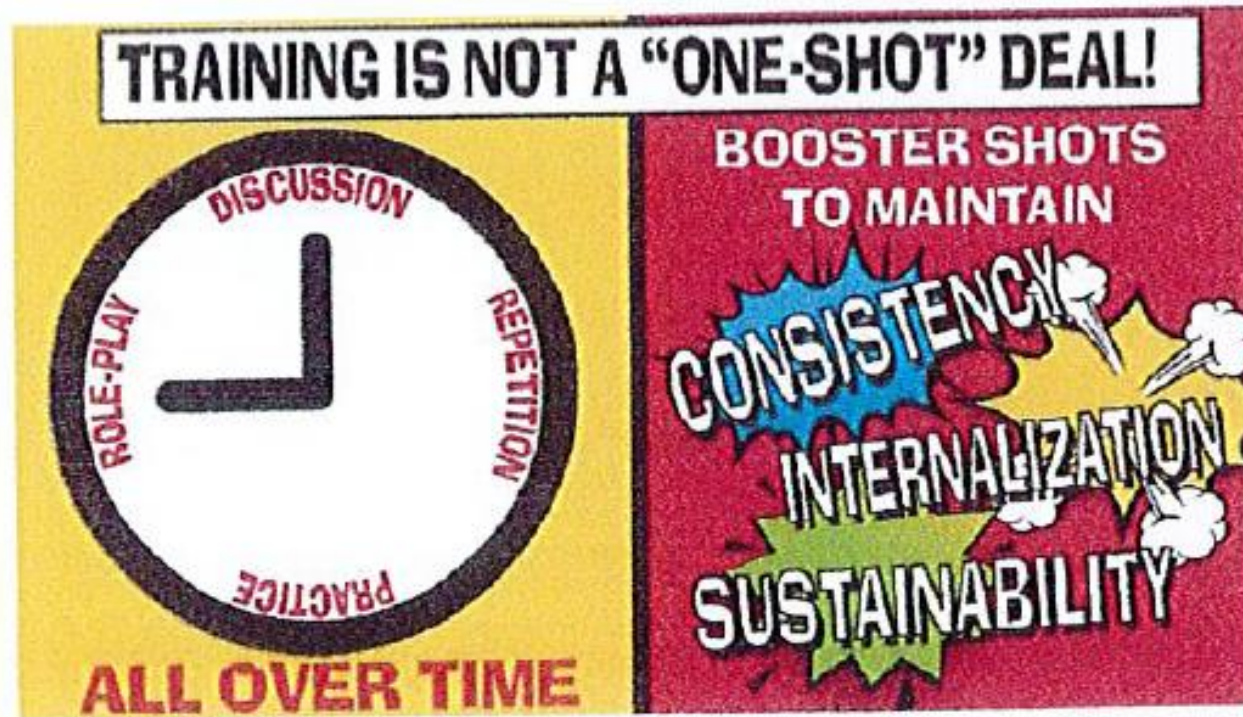
How Training in this New Model Begins



What does the Diocese of Paterson Research Data Tell Us Thus Far?

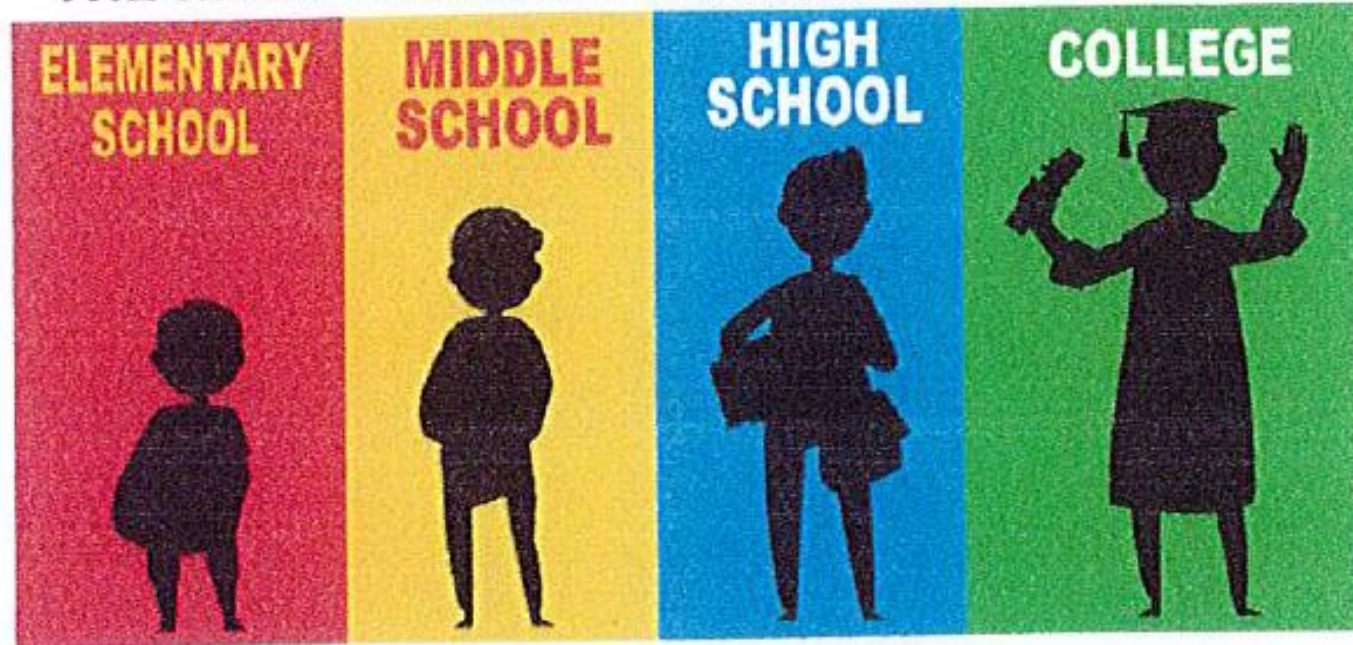


In Conclusion: Training is NOT a One Shot Deal



The Risky Business Development Series

THE RISKY BUSINESS DEVELOPMENTAL SERIES:



About Dr. Steve Dranoff



*A psychologist
and
psychoanalyst
with 40 years of
experience as a
clinician,
educator,
author and
researcher.*

Building a Culture of Empathy

The Story of Success Continues in the Diocese of Paterson (NJ)

Thank you.

Contact Information

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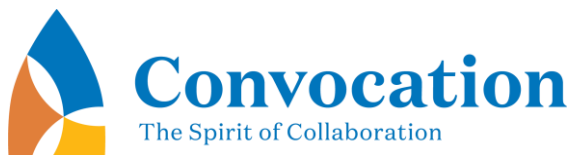
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