

Telematics in Transportation

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Insurance | Risk Management | Consulting





Tuesday, December 3, 2019

- Introduction to telematics
- II. Regulations in the transportation industry
- III. Rising insurance premiums
- IV. Netradyne presentation
- V. Reducing costs and improving safety



Introduction to Telematics



Introduction to telematics

What can telematics offer?

- A. Improved safety & risk management
 - 1. Opportunities for real-time driver coaching
 - 2. Improved culture of safety
- B. Lower fuel expenses
- C. Efficient fleet management
- D. Regulatory compliance
- E. Total Cost of Risk Improvements
 - 1. Variable and fixed cost reductions



Regulations in the Transportation Industry



What are the industry regulations?

- I. Electronic logging devices are mandatory for recording
 - A. Engine use
 - B. Miles driven
 - C. Dates & times

II. Facts

- A. About 1/3 of commercial fleets in U.S. still use paper records
- B. National Highway Traffic Safety Administration withdrew proposed regulation to require these in all new cars & trucks because automakers were voluntarily installing these devices in nearly all vehicles
- C. Onboard video systems may be required in all commercial vehicles in the future



Rising Insurance Premiums



What does that mean for insurance costs?

- I. Q2 of 2019, premiums for commercial auto increased by 8.4% (Compared to an average of 4.6% for all other lines of coverage)
- II. Claims have become more expensive due to:
 - A. Increased road congestion
 - B. Distracted driving
 - C. Decline in road quality
 - D. Higher value of modern vehicles (Sensors and accident avoidance technology)
- III. Implementing telematics presents a more appealing risk portfolio to insurance carriers and can improve claims through automatic notification



What does that mean for insurance costs?

Evolving Insurance Concerns

- Insurance companies are experiencing a higher frequency of "Nuclear" verdicts.
 - A. 100% increase in the median nuclear verdict within the past 18 months from \$23Mil to \$48Mil
- II. Excess liability capacity is decreasing and insurance premium is increasing
 - A. Insurance companies still have capacity, however they are choosing much more carefully where they deploy that capacity
 - B. Telematics may be *required* in the near future in order to qualify for excess capacity
- III. Autonomous vehicle infrastructure
 - A. Some companies evolving to provide roadside infrastructure for rural locations
 - 1. Larger cities will be able to use rapidly improving cell technology (5G) and better bandwidth, but the infrastructure is still many years away from viability



Netradyne Presentation

Dash Camera Basics -





Early 2000's



Mid 2000's



Today



- SD Card "Loop"
- · Manual video retrieval
- Basic GPS
- Crude "g-force" triggers
- Crash evidence

- Dual cameras (inward/outward)
- "Connected" with 2G/3G cellular
- Inertially triggered events
- Manual review (client or service)
- Crash evidence and "first gen" coaching (based on small sample)

- 4 cameras + extendibility
- 4G/LTE connectivity + BT/Wi-Fi
- A.I. event detection Always On

 Positive and risky events
- Automated /mobile coaching
- Crash <u>prevention</u> (ADAS)
 - In-cab real time alerts

How does driver work?









Every minute analyzed and recorded

Reasoning and causality identified by device

Insights available for fleet manager

Driver coaching & recognition (+Real Time Feedback!)

Review and analysis preformed at the device.
Analyzed data, alerts and videos are available in near-real time

Supercomputer with a camera lens. Millions of calculations analyzed every second using Al

Customizable dashboard for deep insights at a glance in near real time Engagement with drivers is balanced and fair enabling a positive coaching environment







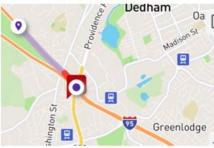
Details

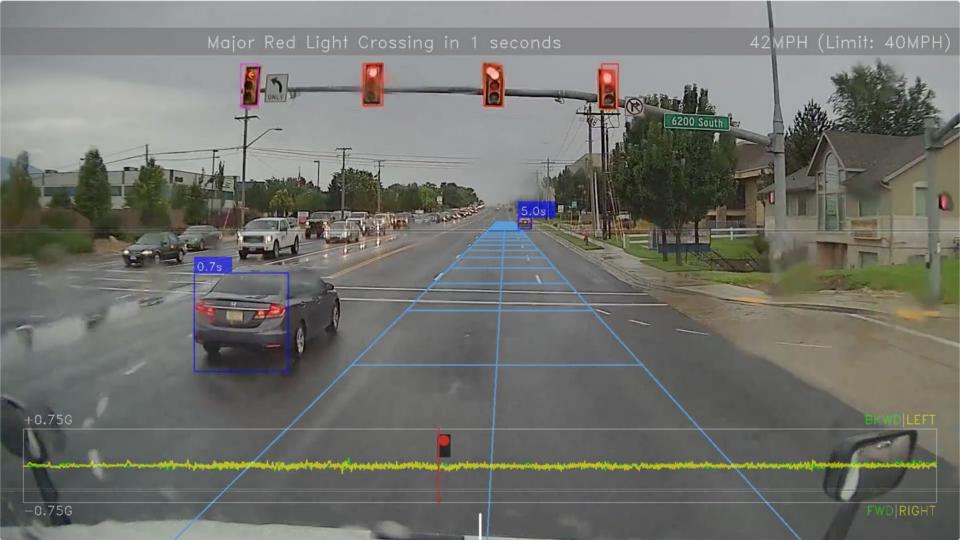
Following Distance: From Front

Speed Signs

MPH Speed Limit Sign Boards Detected

Location





71MPH



+0.75G

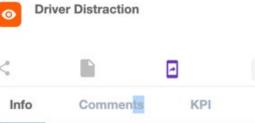


-0.75









Moderate Risk Level

Details

Driver Distraction: Looking At Phone

Location





GAMIFICATION

COMPETITION

RECOGNITION

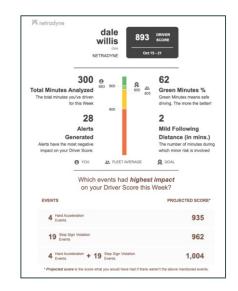
The power of vision

Humanizing the interaction transportation companies have with their drivers to enhance driving performance

Mobile App



Driver Score Card



Basis For Incentives





Fundamental shift from measuring risk - to immediate risk reduction

-Removes management's day-to-day coaching burden

Available Today

- Following Distance
- Speeding Alerts
- Driver Distraction
- Drowsy Driving

Future Releases (OTA)

- Aggressive Driving
- Forward Collision Warn.
- Lane Departure

Initial Pilot Results:

- √ 68% reduced tailgating
- √ 100% of drivers improved
- ✓ 40% fewer collisions



Reducing Costs and Improving Safety

How can this reduce your cost & improve safety?



43% of companies reduced fuel costs & 26% have seen fewer accidents

- I. Improves fuel consumption
 - A. Monitoring driver behavior, tracking most effective routes, reducing amount of vehicle idling
- II. Increases driver safety
 - A. Monitoring unsafe events (acceleration, speed, direction, braking)
- III. Keeps track of maintenance
- IV. Improves record keeping
- V. Reduces delivery times

How can this reduce your cost & improve safety?



Improves driver performance



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Benefits to utilizing this technology

Save time, reduce cost, increase driver safety

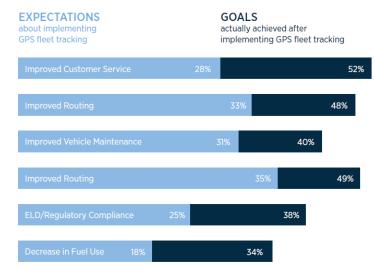
- Improve safety
 - A. Companies that use telematics to improve safety reported that unsafe events decreased by nearly 50 percent amount day cab and sleeper cab groups.
 - B. Driving a speeds of more than 65 mph fell by more than 33 percent for day cabs and 42 percent for sleeper cabs.
- II. Improve unsafe driving events by incentivizing drivers
 - A. Companies that use telematics to reward drivers for superior performance have seen 53 percent fewer safety violations or accidents and 52 percent improvement in driver retention.



Benefits to utilizing this technology

Return on investment

The return on investment depends on the initial cost outlay and whether a company utilizes its full savings potential. Estimates for a return on investment range from six to 12 months.⁹



Verizon Connect (2018). Fleet Tracking Trends Report: An analysis of GPS fleet management usage and its impact on the industry. 51905-US-1218, pg. 5.



Conclusion

Telematics and the future

- Rapidly evolving risk & technology
 - A. Acceleration of technology advancement is exponential leading to rapid improvements
 - B. Regulations may struggle to keep pace
 - 1. Ex. (Distracted driving, increased value of vehicles, increasing nuclear verdicts without proper cash reserves)
- II. Technology is the future of risk management
 - A. Data & Analytics will provide concrete evidence of safety performance
 - B. Insureds with Telematics will access better coverage and limits
- III. Litigation will revolve around technology
 - A. More clear-cut fault or exoneration

Thank You!

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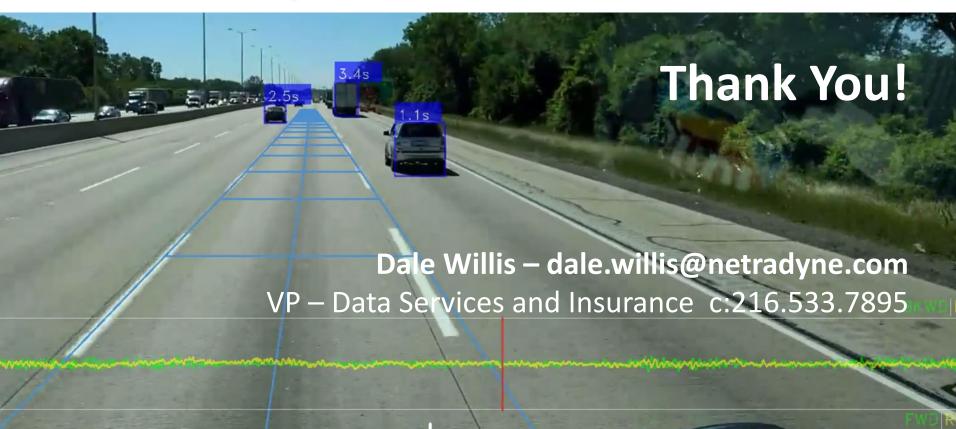
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